

CUSTOMER EXPERIENCE SENSITIZATION

Mombasa Campus was part of customer experience sensitization and training that was conducted by senior customer experience centre staff led by the Ag. Director Dr. Odera on Tuesday 6th, 2018 at the ROOM 002. Dr.Habel Otanga, Coordinator, FOA representing the Campus Director, Dr.Sarah kinyanjui opened the training. The Customer Experience Center has been developed as one of the approaches of relating with our customers in a way that provides positive customer experience. You can now reach the University by simply dialing 020- 4910000. A first for an institution of higher learning in the country, the unified CEC based on IP Telephony solutions enables integration of modern communication technologies with university systems in line with the broader university goal of providing excellent services to its customers.